

QUICK REFERENCE GUIDE: Factory Reset Router

Model: Zyxel 3425

This router is provided by Metronet with our Bulk Residential service. While tenants initially use the default login to access the network, tenants are recommended to change the network name and password for security purposes. Therefore, subsequent tenants will not be able to use the default login.

Property Management* is required to perform the following factory reset procedure whenever a tenant moves out. The procedure restores the default login and settings.

INSTRUCTIONS

1. Make sure the power LED is on.
2. Press the RESET button for longer than 5 seconds to start the factory reset process.



The STB is now ready for a new user.

For questions or assistance, please contact Metronet Technical Support (833) 393-6857.

*These instructions are for Property Management Use Only. Do not distribute to tenant.